

## 5 Year Limited Warranty

**We offer a 5 Year Warranty on our products along with a 30 day money-back guarantee. If you are not satisfied with our products in any way, return the item and we will refund your money!**

### Warranty Information

Fluid Concepts L.L.C. (Fluid) warrants to the original purchaser that this product will be free from defects in material and workmanship under normal use for a period of **five (5) years** from date of original purchase from an authorized Fluid dealer. See exclusions for specific items not covered or with limited warranty. Should repair be necessary under this warranty for any reason due to a manufacturing defect or malfunction during the warranty period, Fluid will repair or replace (at its discretion) the defective product with equivalent product at no charge. Discontinued products may be replaced with equivalent products. Any applicable implied warranties are limited in duration to a period of the express warranty as provided herein beginning with the date of the original purchase at retail, and no warranties, whether express or implied, shall apply to this product thereafter. This warranty is limited to defects in material and workmanship, and it does not apply to loss of damage due to accident, misuse or negligence, or any cause occurring after delivery to the original purchaser.

### Warranty Claims

Defective merchandise must be returned to your local authorized Fluid Dealer for warranty issues. To locate an Authorized Dealer please email or call Fluid Concepts direct. If the return of defective merchandise is necessary, call Fluid at (800) 284-6615 to obtain a Return Authorization (RA) number. Package all defective items in the original container or in a suitable package that will prevent shipping damage, and return to:

Fluid Concepts  
134 E. Broadway Rd. #101  
Mesa, AZ 85210

Include a dated proof-of-purchase from an Authorized Dealer. Warranty expiration on items returned without proof-of-purchase will be determined from the manufacturing date code. Freight must be prepaid; items received freight collect will be refused. Failure to follow these steps may void your warranty. Non-defective items received will be returned freight collect. Any warranty questions can be directed to the Fluid Concepts at (800) 284-6615.

### Warranty Exclusions:

The following items have a limited warranty:

1. Rubber components (1 year)
2. Stretch cord (1 year)
3. Chrome finish (1 year)
4. Anodized finish (3 years)
5. Powder coated finish (2 years)

This warranty is valid only if the product is used for the purpose for which it was designed.

Fluid Warranty does not cover:

- Damage resulting from negligence, misuse, or accident
- Items physically damaged due to abuse
- Freight damage or mishandling
- Items previously repaired by any unauthorized repair facility
- Speakers with silicon caulking or tape used for gasket/sealing material
- Items returned by unauthorized individuals or dealers
- Return shipping of non-defective items
- Speakers damaged due to amplifier clipping or distortion or incorrect signals
- The cost of shipping product to Fluid Concepts
- Installation slips including screwdriver holes in speaker surrounds and scratched surfaces
- Normal wear-and-tear from use, storage, and transportation
- Damage caused by exposure to water and/or excessive heat
- Items damaged from cross-threading fasteners or improper installation tools and techniques.
- Damage resulting from items coming into contact with objects such as bridges, other boats, etc.